

Transforming Operations with VoiceAl Executive Dinner

SPEAKERS



Michael Myint CISO AdaptHealth



Director of Data

Science

GoHealth

Lohith Deshpande Director, Data Science & Al **Elevance Health**



Sireesha Perepu Director - AI and ML Applications Access Healthcare Services



Alan Zhang Infrastructure



Ebenezer Arumai Director, IT Infrastructure & Security Inogen



Tuck Drace Director of Product Engineering | Data & AI

Blue Cross Blue Shield Association



Managing Director, Risk Analytics & CIBC







Click Here to Register

TRANSFORMING OPERATIONS WITH VOICEAI



Business and technology leaders today face a dual mandate with Generative AI: deliver measurable value now while building scalable capabilities for the future. Voice AI agents are rapidly emerging as a key solution—automating high-volume, routine customer interactions and reshaping how organizations engage, support, and serve their customers.

This session will explore the real-world impact of VoiceAI and virtual assistants within contact centers across industries. Learn how these technologies are driving efficiency, improving customer satisfaction, and enabling 24/7 service—all while setting the foundation for a hybrid AI-and-human workforce. We'll also discuss how companies are using VoiceAI as a strategic lever for growth, consistency, and long-term competitive advantage.

