C VISION INTERNATIONAL

# AGENDA

## The Future of AI

# AI Think Tank

## SPEAKERS



**Nirva Fereshetian**
CIO
CBT Architects



**Jennifer Kinne**
Director, AI Risk & Governance
Harvard University



**Harish Mekerira**
VP Platform Engineering
Clean Harbors



**Nitin Chawla**
Sr Director, Enterprise Architecture
Schneider Electric



**Steven Biggins**
Director AI Governance
State Street



**Michael Hilborn**
Director Platform Engineering & Operations
Harvard Business School Online

**Click Here to Register**

**May 05, 2027**

Eastern Time

| | |
|---|---|
| Registration | **8:30 AM-9:00 AM** |
| Morning Networking | **9:00 AM-9:30 AM** |

## Opening Remarks

**9:30 AM-9:40 AM**

KEYNOTE

## The Question Is the Product. How Curious Leaders Find the Uses of AI Nobody Planned.

**9:40 AM-10:05 AM**

Most AI roadmaps begin with a list of processes to automate. The breakthroughs rarely do. They begin with someone asking an unusual question, a service lead who wonders what callers are really trying to say, a designer who sketches an idea with a model late at night, a finance analyst who asks what would happen if the forecast could explain itself. Curiosity, it turns out, may be the most underrated AI strategy of all.

This opening keynote explores how leaders create the conditions for that kind of creativity. How to give teams room to experiment without losing control, how to spot the playful pilot that deserves real investment, and why the organizations getting the most from AI are rarely the ones with the longest plans, but the ones asking the best questions.

KEYNOTE PANEL

## Exit Strategies for Intelligence. Could You Switch AI Providers in Thirty Days?

**10:10 AM-10:55 AM**

Here is a simple test for any AI program. If your main model provider doubled its price, changed its terms or became off limits in one of your markets, how long would it take to move? For many organizations the honest answer is months, because prompts, evaluations, fine tuning and workflows were all built around one vendor without anyone deciding that on purpose.

This keynote panel treats portability as a discipline rather than a hope. Our panelists share how they run switching drills, which parts of the stack they insist on owning, the contract clauses that protect their exit, and how they balance the convenience of one provider against the freedom to leave.

## Coffee Break

**10:55 AM-11:15 AM**

PANEL

## Smaller Models, Bigger Margins. The Quiet Shift to Specialized AI.

**11:15 AM-11:40 AM**

The race for ever larger models makes the headlines, but inside many Boston asset managers, insurers and retailers a quieter story is unfolding. Smaller models trained for a single domain are proving faster, cheaper and easier to govern, especially for numerical work like forecasting, pricing and risk, where a confident guess is worse than no answer at all.

Our panelists share where they swapped the giant for the specialist, what it did to accuracy and cost, and how to decide which problems truly need the biggest brain in the room.

PANEL

**11:45 AM-12:15 PM**

## Agents in the Back Office. What Finance, HR and Procurement Learned First.

Some of the most valuable AI work is happening far from the spotlight, in invoice matching, onboarding, contract review and supplier management. In Boston that back office is enormous, from the fund operations behind the city's asset managers to the billing and scheduling teams that keep its hospitals running. These functions moved early, made mistakes quietly and are now reporting real results.
This panel gathers leaders from the back office to share what worked, what surprised them, and how they kept accuracy, audit trails and people at the center of the change.

VISION VOICES

**12:20 PM-12:45 PM**

## Voice Comes Home. Speech AI for Patients, Policyholders and Investors.

The phone call never died. It is still the channel people reach for when something truly matters, a worried patient trying to reach a clinic, a policyholder after an accident, an investor watching the markets move. For years automation there meant endless menus and the familiar plea to speak to a human. A new generation of voice AI reasons directly on speech, following context, tone and intent across an entire conversation.
This session explores what that means for customer service, sales and internal support. Where it already works, how to design it with dignity, and how to keep trust when the voice on the line is not a person.

## Lunch

**12:45 PM-1:45 PM**

FIRESIDE CHAT

**1:45 PM-2:20 PM**

## Every Agent Is a Door. Securing AI Before Someone Else Uses It.

Each new model, agent and connector a company adds is another way in. Prompts can be poisoned, agents can be tricked into handing over data, and a single overly generous permission can let an assistant reach far more than anyone intended. Many AI programs were built for speed first, with security asked to catch up later.
This fireside chat brings AI and security leaders onto the same stage to talk honestly about what keeps them up at night. Which risks are real today and which are still theoretical, how to build guardrails without smothering innovation, and how the CIO, the CDO and the CISO can share ownership of AI safety instead of passing it between them.

DISRUPTOR

**2:25 PM-2:45 PM**

## Grading the Machine. How to Know if Your AI Is Actually Good.

Everyone has a demo. Far fewer have a reliable way to tell whether their AI is accurate, helpful and improving over time. A tool can look brilliant in a pilot and quietly disappoint once real customers and real colleagues start using it every day.
This disruptor session explores practical evaluation, from test sets built on real work to human review loops and the handful of measures that deserve a place on an executive dashboard, so leaders can tell the difference between AI that impresses and AI that delivers.

PANEL

**2:50 PM-3:30 PM**

## Robot Country. What Boston's Robotics Cluster Teaches Every Enterprise About Physical AI.

Most of the AI conversation has lived on screens, in chat windows, documents and dashboards. Greater Boston has been building machines that move for decades, from university labs to warehouse robots, surgical systems and some of the most famous walking robots in the world. Now world models help machines understand space, time, cause and effect, so robots and autonomous systems can rehearse an action before they take it.
Our panel explores where physical AI is already creating value in hospitals, labs, warehouses and factories, what it demands from data and infrastructure, and how leaders prepare their operations, safety teams and people for machines that move.

## Networking Break

**3:30 PM-3:50 PM**

FIRESIDE CHAT

**3:50 PM-4:35 PM**

## Before the Experts Retire. Capturing a Lifetime of Know How Before It Walks Out the Door.

Every organization has a few people who simply know. The engineer who can hear when a machine is about to fail, the nurse manager who can sense a busy night coming, the portfolio manager who remembers how the last crisis really unfolded, the operations lead who knows why a rule was written twenty years ago. Much of what they know was never written down, and many of them are approaching retirement.
This closing conversation explores how leaders are using AI to listen to, record and preserve that expertise while those experts are still in the building. How to invite people to share what they know rather than feel replaced by it, how to turn stories and judgment into something a new colleague or an agent can learn from, and how to honor the people whose wisdom built the company.

## Closing Remarks & Raffle Giveaway

**4:35 PM-4:45 PM**

## Cocktail Networking

**4:45 PM-5:30 PM**

## PARTNERS

*We are currently accepting partnership opportunities for this event.*