C VISION INTERNATIONAL

AGENDA



Go With the Flow: Designing Security Controls People Won't Route Around

Executive Dinner

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GO WITH THE FLOW: DESIGNING SECURITY CONTROLS PEOPLE WON'T ROUTE AROUND

January 21, 2027
6:00 PM-9:30 PM
Central European Time

Every security programme has a control that people work around. It might be a personal Gmail account, a shared link or an unsanctioned MCP connection to an AI tool. These workarounds are rarely malicious. People will always try to get their work done, and a barrier that adds friction without offering an alternative gets bypassed. Pressure builds against every control that fights the way people work, until it finds the gap.

Force the flow and it breaks through; study what comes naturally and it stays controlled. This session applies that principle to information security governance and risk management in the age of AI. It examines how generative AI and autonomous agents multiply both good and bad behaviour, why risk concentrates in a small share of people and systems rather than spreading evenly, and how risk drifts over time instead of arriving as a single event.

The session draws on lessons learnt as customer zero: a security organisation that runs its own controls on itself first and lives with the consequences before anyone else does. Real examples show how context changes the risk of identical access and behaviour, how controls can be matched proportionately to risk, from visibility and coaching through to restriction, and how to verify and report that they worked, so the board sees evidence rather than assurances.

Key takeaways:

How to identify where controls create friction that drives workarounds, and how to make the secure path the easy one.

How to govern AI agents as identities with their own access, accountability and risk, alongside human users.

How to focus controls on the small share of users and systems that drive most incidents, while enabling everyone else.

A vendor-neutral framework for assessing any programme: can you see the risk, make sense of it, act on it in the moment, and prove it worked?

PARTNERS

We are currently accepting partnership opportunities for this event.