

# AGENDA

AI-Driven Digital Operations: Boosting Productivity, Automation, and Innovation

## CIO Council

### SPEAKERS



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Deputy Unit Head  
DENSO



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**Dominik Beden**  
Head of Product  
Technical  
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Program Executive  
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**Jana-Josephine Chowdhury**  
IT Project manager  
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**Miguel Blanco**  
CIO  
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**Tim Chinchin**  
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**Leo Cunningham**  
CISO  
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AI-DRIVEN DIGITAL OPERATIONS: BOOSTING  
PRODUCTIVITY, AUTOMATION, AND  
INNOVATION



January 15, 2025  
2:00 PM-3:15 PM

As industries navigate the complexities of digital transformation, AI-driven operations are becoming essential for maintaining agility and competitiveness. This discussion will bring together industry leaders to explore how artificial intelligence is revolutionizing operational processes by enhancing automation, streamlining workflows, and improving incident response.

By leveraging AI, businesses can predict and prevent operational disruptions, allowing teams to focus on strategic innovation rather than firefighting routine issues. The integration of AI into digital operations accelerates productivity and enables real-time decision-making, ensuring that organizations can respond swiftly to market changes, manage risks, and meet rising customer expectations.

In this session, we'll dive into how AI can optimize both human and machine efficiency, reduce operational silos, and foster a culture of proactive problem-solving. Together, we'll exchange insights and learn from each other's experiences on how to build resilient digital frameworks that not only respond to today's challenges but also unlock future growth opportunities.

#### CHAIR



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CISO  
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