

AGENDA

Redefining CX - The AI Powered Future of Customer Experience

Executive Dinner

SPEAKERS



Fox Ahmed
Global Head of
Cybersecurity &
Technology and Data
Protection
Regulatory Risk
[BNP Paribas](#)



Dennis Parker
Head of CX for
Partners
[AWS](#)



Ben Neo
Contact Center & Cx
Sales Head (EMEA)
[Zoom](#)

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MIGRATION & MODERNIZATION AT SCALE: STRATEGIES FOR ENTERPRISE TRANSFORMATION



February 25, 2026

6:00 PM-9:30 PM

United Kingdom Time

Join us for a private executive engagement dedicated to exploring how modern organisations are advancing large-scale migration and modernization initiatives. Through real-world perspectives and strategic insights, leaders will examine what it takes to successfully transition extensive application portfolios, accelerate modernization programs, and unlock measurable value across their technology estates. This curated discussion provides an environment for senior executives to exchange experiences, compare transformation strategies, and gain clarity on the operational, financial, and architectural considerations that influence migration outcomes at scale. Designed for CIOs, CTOs, and IT decision-makers, the session enables open, peer-level dialogue around the challenges and opportunities shaping modernization today.

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