

# Future of IT CIO Summit

## **SPEAKERS**



Devon Bryan
Global CIO
Carnival Corporation



Amresh Mathur SVP IT Citizens Financial Group



Pasquale Cirullo
VP IT
Richards
Manufacturing
Company



Michael Orozco Managing Director MorganFranklin



Jordan Tannenbaum MD CIO/CMIO Saint Peter's HealthCare System



Abha Dogra SVP Digital Technology, Chief Architect and CIO NAM Schneider Electric



Nick Sims Head of IT - Structural Heart Abbott



Gal Tal-Hochberg
Group CTO
Team8



Sundeep Kumar Executive Director IT Morgan Stanley



Gleb Reznik Managing Director JPMorgan Chase



Chris Manteria CTO Coldwell Banker American Heritage Real Estate (Anywhere Real Estate)



Ivan Durbak CIO BronxCare Health System



Marcus Merrell VP of Technology Sauce Labs



Jim Rutt CIO The Dana Foundation



Wes Kussmaul CIO Authenticity Institute



Kathleen Hurley CIO Sage Inc



Shannon Rowbury
US Olympian & WSG
US Olympics



Rohit Agrawal Global Head of Hybrid Cloud Siemens Healthineers



VP, Enterprise IT Global Head of Security Schneider Electric



Keith Donnelly VP, Global Head of Risk & Compliance Broadridge

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Eastern Standard Time (EST)

## Welcome & Registration

8:00 AM-8:30 AM

## **Morning Networking**

8:30 AM-9:00 AM

## **Opening Remarks**

9:00 AM-9:15 AM

## **My Olympic Mindset**

9:15 AM-9:30 AM

Dissecting the career of a 3xOlympic Athlete and translating sports performance principles to unlock business success.

#### **PANELISTS**



### **KEYNOTE**

9:35 AM-10:00 AM

## **Testing the Limits of Possibility**

We are at the ground floor of a new innovation curve—the breakthrough of modern AI—that blows past previous limits of what's possible to build with software. This, coupled with its overlap with the mobile revolution, create an unprecedented moment, and software leaders must build a new set of practices around software development to embrace exponential increases in innovation, but without sacrificing the quality of customer experience that's table stakes in a post-mobile world.

In this session Sauce Labs will leverage their expertise leading companies and research programs at the forefront of these two

overlapping innovation cycles to document and explore the convergence of consumer expectations, digital transformation, and innovation in artificial intelligence.

#### **PANELISTS**



#### FIRESIDE CHAT

### 10:05 AM-10:40 AM

## Synergy of Leadership, Athlete Mindset, Cybersecurity, and Technology for Business Success

In today's dynamic business landscape, the fusion of leadership principles and the athlete mindset, combined with a strong focus on cybersecurity and technology, offers a potent approach to meet evolving demands. Leadership qualities like adaptability, resilience, and vision complement the discipline, determination, and performance focus inherent in athletes. This connection is particularly relevant in the realm of cybersecurity and technology, where leaders must navigate constant change and cyber threats. Integrating athlete mental skills into technology leadership roles and fostering a culture of cybersecurity resilience is essential. By recognizing this synergy, businesses can equip their leaders to thrive in the face of technological disruptions and security challenges, ultimately ensuring sustainable success in the digital age.

#### **PANELISTS**





## **Coffee Break**

10:40 AM-10:50 AM

10:50 AM-11:30 AM

#### **PANEL**

## The Promising Future of Artificial Intelligence (AI): Opportunities and Challenges Ahead

The integration of Artificial Intelligence (AI) into IT landscapes has reshaped operational paradigms across diverse industries. AI, combined with machine learning, has not only transformed cybersecurity but also revolutionized IT functionalities. Within IT, automated processes powered by AI, such as natural language processing, facial recognition, and automated threat detection, have streamlined operations and enhanced efficiency. Despite the immense potential, there are challenges, including the development of intelligent malware and attacks leveraging AI capabilities. This double-edged sword necessitates IT professionals to stay ahead of the curve. Aldriven threat detection systems, a crucial facet of modern IT, empower predictive analysis, enabling proactive measures in the event of new attacks. How is your IT department harnessing AI's potential to optimize operations, innovate processes, and foster a tech-forward organizational culture?

#### **CHAIR**



Vas Kodali Former EVP Wells Fargo

Peter Bassey SVP Technology Portfolio Manager/Cyber SME



Jim Rutt CIO The Dana Foundation



**PANELISTS** 

Chris Manteria CTO Coldwell Banker American Heritage Real Estate (Anywhere Real Estate)



Rohit Agrawal Global Head of Hybrid Cloud Siemens Healthineers

#### **FIRESIDE CHAT**

## Revolutionizing Fintech: The Transformative Power of Banking as a Service for Businesses

Banking as a Service (BaaS) has emerged as a game-changer for fintech businesses, offering the integration of financial services directly into their platforms. This abstract explores the strategic implications of BaaS for businesses, driven by technological advancements, evolving customer preferences, and the open banking framework. It underscores how BaaS can expedite innovation, enhance customer engagement, and broaden financial access. However, the abstract also underscores the need for businesses to address security, regulatory compliance, and heightened competition. Through real-world examples and industry insights, this abstract underscores BaaS's pivotal role in reshaping fintech business models, fostering greater connectivity, and customer-centricity.

**CHAIR** 



Grant Butler
Partner
K&L Gates LLP

#### **PANELISTS**



Barbara Negron Senior Director of Product Management BAAS FIS Global

## **Networking Lunch**

12:05 PM-1:05 PM

11:35 AM-12:05 PM

#### **FIRESIDE CHAT**

## **Enhance And Optimize The Customer Experience**

1:05 PM-1:40 PM

As the world continues to recover from the COVID-19 pandemic, it is crucial for CIOs to prioritize enhancing and optimizing the customer experience. With customers relying heavily on digital channels and remote interactions, the customer experience has become even more critical in driving engagement, loyalty, and ultimately, business growth. CIOs must leverage data analytics, digital technologies, and crossfunctional collaboration to develop and execute customer-centric strategies that address evolving customer needs and preferences. By providing a seamless and personalized customer experience across all touchpoints, CIOs can build brand loyalty and trust in a postpandemic world, driving long-term business success. In today's competitive landscape, the CIOs who successfully prioritize and enhance the customer experience will be the ones who thrive.

#### **CHAIR**



Rahul Bhardwaj Deputy CISO Kroll

#### **PANELISTS**



Ivan Durbak CIO BronxCare Health System



Kathleen Hurley
CIO
Sage Inc

#### **PANEL**

# Navigating the Future of Trust in Fintech and Banking: Building Confidence in a Digital Financial Landscape

In an era marked by rapid technological advancements, the future of trust in fintech and banking hinges upon the crucial task of building confidence in a digital financial landscape. As digitalization continues to transform the financial sector, ensuring security, transparency, and reliability becomes paramount. Fintech innovations such as mobile payments, blockchain, and artificial intelligence hold immense potential for greater efficiency and accessibility, but they also expose users to new vulnerabilities. Therefore, financial institutions must adopt robust cybersecurity measures and stringent regulatory frameworks to safeguard customer data and transactions. Additionally, educating consumers about the benefits and risks of digital finance can empower them to make informed decisions and foster trust in these emerging technologies. By proactively addressing these challenges, the fintech and banking industries can forge a path towards a future where trust is the bedrock of a seamless and trustworthy digital financial ecosystem.

**CHAIR** 



Partner - FinTech Hudson Cook LLC

#### PANELISTS



Blair Cohen Founder and President AuthenticID



Tal Sigura
Director of
Investments
FIS Global



Andrew Endicott Founding Partner Gilgamesh VC



Keith Donnelly VP, Global Head of Risk & Compliance Broadridge

## **Networking Break**

2:30 PM-2:50 PM

2:50 PM-3:05 PM

1:45 PM-2:30 PM

#### **DISRUPTOR**

## **Cloud Computing**

Cloud computing is a rapidly growing area that CIOs must keep in mind. CIOs must evaluate the risks and benefits of cloud computing as its adoption continues to grow. While cloud solutions offer benefits like cost savings and flexibility, they also pose data security risks. CIOs must assess their organization's needs and integrate cloud solutions effectively. By managing these risks and benefits, CIOs can fully leverage cloud technology for their organization's success.

## Is Tanium Right? Let's Fix security.

3:10 PM-3:25 PM

Tanium's series of full page Wall Street Journal ads led with headlines such as WE WILL SPEND \$160B THIS YEAR ON SECURITY SOLUTIONS THAT ARE FAILING TO PROTECT US and WHY IS CYBERSECURITY GETTING WORSE? The fact is, most security technology is built on one flawed assumption that dates back to the seventies. Meanwhile, a technology and methodology built on a different assumption has been hiding in plain sight ever since it was invented around the same time. Learn how accountability-based security will restore security in your organization.

#### **PANELISTS**



#### **PANEL**

## 3:30 PM-4:15 PM

## Fintech-Bank Innovation: Transforming Finance Through Alignment and Collaboration

Over the past decade we've witnessed a dynamic shift in the fintech-bank relationship, from rivals to allies. Discover how this evolution has been made possible through focused alignment of interests, enhanced transparency, and maintaining a clear line that ensures fintech product offerings remain outside the traditional banking realm while at the same time adhering to the risk and regulatory needs of banking. We'll delve into the intricate balance of serving customer needs without disrupting each other's business models. Learn about who truly owns the customer in this new financial landscape and how fintechs and banks can innovate new product offerings together to capture greater market share. This session promises an in-depth look at the ever-evolving fintech-bank partnership and how it's reshaping the future of finance.



## **Networking Break**

4:15 PM-4:35 PM

## **Building a Cyber Resilient Culture**

4:35 PM-4:50 PM

The ability of an organization to prepare for, respond to, and recover from cyber threats. A cyber-resilient organization can adapt to known and unknown crises, threats, adversities, and challenges.

#### **PANELISTS**



Global CISO Ingredion

## **PANEL Internet of Things**

4:55 PM-5:40 PM

The Internet of Things (IoT) is a network of physical devices that communicate and exchange data, creating new opportunities for businesses and consumers alike. However, in 2023, the increasing adoption of IoT devices will pose new security risks. Cybercriminals are becoming more adept at exploiting vulnerabilities in IoT devices, which can result in data breaches, unauthorized access, and privacy violations. It's essential for businesses to prioritize security measures such as strong authentication protocols, regular software updates, and network segmentation to minimize the risk of an IoT-related security incident. Additionally, businesses should implement comprehensive incident response plans to quickly and effectively respond to a potential IoT-related attack.

#### **PANELISTS**



Cencora



Tony Parrillo VP, Enterprise IT Global Head of Security Schneider Electric



Prabha Jha Asc Director Cyber

## **Closing Remarks & Raffle Giveaway**

5:40 PM-5:45 PM

### **Cocktail Hour**

5:45 PM-6:45 PM

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