

# AGENDA

The Future of Healthcare

# Healthcare Think Tank

## SPEAKERS



**Iris Berman**  
VP Virtual Care  
Northwell Health



**Cheri Glass**  
VP Employee  
Experience /  
Healthcare Steering  
Committee  
Baptist Healthcare  
Systems



**Purna Prasad Ph.D.**  
CTO  
Sterling Universal  
Group



**Vipan Nikore**  
Chief Medical  
Director  
Homecare Hub

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November 09, 2022

Eastern Time

## Registration

12:30 PM-1:00 PM

## Welcome & Lunch

1:00 PM-2:00 PM

**GREAT RESIGNATION – LET'S REVISIT**  
**Skills, Skills, Skills - The New Workforce Currency**

2:05 PM-2:50 PM

Professional growth empowers staff members to become more competent at their jobs as their career advances. Providing opportunities for employees to develop their skill set, acknowledge the employer wants to see the employee succeed, which contributes to perception that the healthcare enterprise is a positive place to work. How can we create a growth and development plan for every employee with maximum result and minimal impact on the enterprise limited resources.

#### PANELISTS



**Cheri Glass**  
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### **GREAT RESIGNATION – LET'S REVISIT Technology Implementation – Key Decisions**

2:55 PM-3:40 PM

The American Hospital Association estimated U.S. hospitals and health systems lost \$206.6 billion from March 1 through June 30, 2020, while a study by FAIR Health found that provider revenue declined 48% in April compared with April 2019. Priorities for hospitals in this environment has been to preserve cash on hand, to reduce risk and to safeguard against financial volatility in the event of future pandemics or other disruptive events. But it also is important now, more than ever, for hospitals to rectify inefficient processes that often were given low priority under normal circumstances. As thought leaders have turned to technology, what are the key issues with technology decisions and implementations as we seek to improve stakeholder satisfaction,(patient, team, customers, board, regulators) and provide protection to the enterprise.

#### PANELISTS



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CTO  
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### **Networking Break**

3:40 PM-3:55 PM

### **IMPROVING HEALTHCARE OUTCOMES Impacts of AI On Patient Care**

4:15 PM-5:00 PM

AI is being applied within the healthcare field, especially for the tasks of diagnosis and treatment recommendations, patient engagement and adherence, and administrative activities of the healthcare workforce. Seemingly, the best thing about applying AI in healthcare is that it can be used to improve various spheres: from gathering and processing valuable patient data to being used for programming surgeon robots. Let's take a closer look at how AI is impacting healthcare diagnosis including detecting and classifying disease; improving decision making process and driving treatment solutions.

## PANELISTS



Iris Berman  
VP Virtual Care  
Northwell Health

## IMPROVING HEALTHCARE OUTCOMES

### Patient Centric Care

5:05 PM-5:50 PM

Patient-centered care (PCC) is a multidimensional approach that focuses on the quality of care that each patient receives. Contrasted with another model of care that focused on treating a patient's disease. Patient-centered care requires respecting and responding to the patient's values, needs, preferences, goals, and hopes for the future. The management of patient centered care can make or break the healthcare experience. We strive to center the visit on the patient, but there are many moving pieces to the care experience that can put us off target. What do we need to manage in a patient centers care model?

## PANELISTS



Vipan Nikore  
Chief Medical  
Director  
Homecare Hub

## Closing Remarks

5:50 PM-5:55 PM

## Reception

5:55 PM-8:25 PM

## PARTNERS

*We are currently accepting partnership opportunities for this event.*