

AGENDA

The Future of IT & Cybersecurity CIO & CISO Think Tank

SPEAKERS



Jairo Riveros
Managing Director
and Global Head of
Strategy
Paysend



Frank Martinez
AVP/CISO
Nova Southeastern
University



Jairo Orea
Global CISO
Royal Caribbean
Group



Edgar Escobar
COO
Grupo ALTO



Gavin Hupp
VP IT
SeaWorld Parks &
Entertainment



Ivneet Kaur
CIO & CTO
Sterling



Romeo Siquijor
CIO NA /IT Head of
North America
CEMEX



Henry Sanchez
IT Director
Life Extension



Wolfgang Latino
Senior Director IT
Executive
Florida Crystals



Margarita Rivera
Global CISO
Carnival Corporation



Johann Balaguer
CISO
Seminole Hard Rock
Support Services



Michael Parrish
US Information
Security Officer
MSC Cruises



Luis Velandia
CIO & CISO
Best Doctors
Insurance



Paulo Nunez
VP, Head of Global
Customs Operations
DHL International



Dennis Legori
Former Associate
Director, Security
Awareness & Digital
Communications
Carrier Global



Eric Ospina
CFO
Maximus Global
Services



Edward Calixto
Senior IT Director
SAB Biotherapeutics



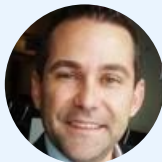
Kirk DaCosta
Founder and
Managing Consultant
Galileo Solution
Partners



Jorge Alfaro
CTO
Southeastern
Printing



Gisela Novoa
CISO Consultant
Pacific National Bank



Greg Schwartzkopf
VP, Systems
Engineering
Fortinet



Kelvin Llaverias
CIO
Tabacalera USA



Hector Monsegur
Chief Research
Officer
SafeHill



Johann Balaguer
CISO
Hard Rock

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October 16, 2025

Eastern Time

Registration

8:30 AM-9:00 AM

Morning Networking

9:00 AM-9:55 AM

Opening Remarks

10:00 AM-10:10 AM

PANEL

Mental Fatigue, Burnout & the Human Risk Factor in Leadership

10:10 AM-10:55 AM

Today's workplace isn't only about strategy and technology—it's about people. Mounting pressure, constant demands, and increasing accountability have put executives and their teams under immense stress. This leadership roundtable explores the intersection of mental wellness, organizational resilience, and human error. Topics include burnout detection, performance under pressure, talent retention, and building psychologically safe teams across business functions.

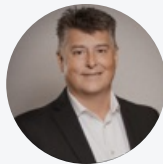
More than just reducing mistakes, the goal is to foster a culture where responsibility is shared, innovation thrives, and wellbeing becomes a driver of organizational success. Learn how executives are rethinking workforce sustainability and leadership practices to promote clarity, trust, and long-term resilience at every level.

CHAIR

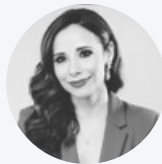


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Jairo Riveros
Managing Director
and Global Head of
Strategy
Paysend



Henry Sanchez
IT Director
Life Extension

Coffee Break

10:55 AM-11:20 AM

FIRESIDE CHAT

11:25 AM-12:10 PM

CISOs at the Crossroads: From Guardians of Compliance to Drivers of Business Resilience

CISOs today find themselves confessing to a difficult truth: despite unprecedented investments in tools, teams, and frameworks, breaches keep rising, compliance pressures multiply, and boards demand proof of value. The role has evolved from quiet guardian of IT systems into a high-stakes strategist balancing innovation with risk, a communicator who must translate technical threats into business outcomes, and a leader navigating relentless ransomware, AI-driven attacks, and cloud vulnerabilities. This panel will openly address the real struggles CISOs face—burnout, budget battles, regulatory overload—and reveal how top security leaders are transforming those challenges into opportunities to drive resilience, earn board trust, and position security as a business enabler rather than just a defense mechanism.

CHAIR



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Founder and
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Galileo Solution
Partners

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Lunch

12:15 PM-1:15 PM

VISION VOICES

1:20 PM-1:35 PM

Leading the Digital Renaissance: Innovation, Trust, and Transformation

In today's Digital Renaissance, the convergence of innovation, trust, and transformation is redefining the role of technology leadership. This session explores how CIOs can harness the optimized balance of people, process, and technology to drive meaningful and secure digital transformation. From AI and automation to data ethics and cyber resilience, we'll examine how innovation thrives only when rooted in trust and human adaptability. Join us for a forward-looking discussion on how today's technology leaders can shape a future where transformation isn't just digital—it's intelligent, ethical, and enduring.

PANELISTS



Kelvin Llaverias
CIO
Tabacalera USA

DISRUPTOR

1:40 PM-1:55 PM

Adversary to Ally: Lessons in Cybersecurity, Redemption, and Building Trust

In this 15-minute presentation, **Hector Monsegur**, once known as "Sabu" of the hacktivist collective LulzSec, shares his journey from adversary to ally in the cybersecurity world. With raw honesty and insight, Hector discusses how curiosity led him into hacking, how accountability reshaped his life, and how empathy and communication became his greatest tools in helping organizations today. Now the co-founder of **SafeHill**, a Continuous Threat Exposure Management (CTEM) platform, and co-host of the podcast *Hacker and the Fed* alongside the FBI agent who arrested him, Hector offers a rare perspective on the evolving relationship between attackers, defenders, and trust. His story is both a cautionary tale and a testament to transformation, resilience, and the shared mission of securing our digital future.

PANELISTS



Hector Monsegur
Chief Research
Officer
SafeHill

VISION VOICES

2:00 PM-2:15 PM

The Future of Digital Strategy in a Rapidly Evolving Landscape

The future of digital strategy in a rapidly evolving landscape is poised to be both dynamic and transformative. As technology continues to advance at an unprecedented pace, organizations must adapt their digital strategies to stay competitive and relevant. Data-driven decision-making, AI and machine learning integration, and a seamless user experience will be at the forefront. With the growing importance of sustainability and ethical considerations, digital strategies will also need to incorporate responsible practices. Furthermore, the rise of new platforms and communication channels, such as virtual reality and augmented reality, will require

businesses to be agile and innovative in their approach. Success in this evolving landscape will depend on a proactive and flexible approach to digital strategy, ensuring that organizations can not only keep up with change but also lead in shaping the digital future.

PANELISTS



Paulo Nunez
VP, Head of Global
Customs Operations
DHL International

Networking Break

2:20 PM-2:45 PM

KEYNOTE

SD-WAN in the Age of SASE, AI, and Zero Trust: Still a Key Player?

2:50 PM-3:15 PM

As organizations adopt multi-cloud strategies and hybrid work models, network complexity naturally is increasing. SD-WAN has revolutionized modern networking, and emerging technologies like SASE, GenAI, and Zero Trust are now expanding its possibilities for the future.

Greg Schwartzkopf, VP Systems Engineering, will break down why SD-WAN is still essential and how it fits into today's rapidly shifting IT landscape. Learn from our industry expert about:

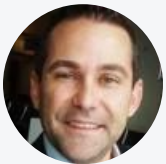
The ongoing relevance of SD-WAN amid new technological advancements

How SD-WAN is a cornerstone for SASE-driven security and networking

Actionable insights to enhance your network's performance and resiliency

Join us to gain the insights you need to make informed networking decisions.

PANELISTS



Greg Schwartzkopf
VP, Systems
Engineering
Fortinet

PANEL

Strategic Shifts: Reimagining Engineering Talent Deployment and Management in the Age of GenAI

3:20 PM-4:00 PM

Unlock insights into the evolving landscape of talent deployment and retention as board expectations drive CIOs to rethink traditional IT talent models. Explore the impact of GenAI on coding processes and the software engineering lifecycle, and discover strategies for optimizing talent allocation and headcounts. Gain actionable insights into defining new roles, cultivating essential skills, and charting GenAI-centric career paths to align with organizational goals and stay ahead in a rapidly changing technological landscape.

CHAIR



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Former Associate
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Edgar Escobar
COO
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Jorge Alfaro
CTO
Southeastern
Printing

Closing Remarks & Raffle Giveaway

4:05 PM-4:15 PM

Cocktail Networking

4:15 PM-5:15 PM

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