

AGENDA

Financial services of the future: Boost trust, productivity, and revenue with compliant AI

Executive Dinner

SPEAKERS



Steve Morgan
Senior Banking
Industry Market Lead
Pegasystems



Melanie Otersen
Transformation
Leader
Euroclear

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**FINANCIAL SERVICES OF THE FUTURE:
BOOST TRUST, PRODUCTIVITY, AND
REVENUE WITH COMPLIANT AI**



June 18, 2026

6:00 PM-9:30 PM

Central European Time

Discover how AI and automation can elevate your organization from the inside out; strengthening agility, compliance, customer experience, and operational excellence. Banks and insurers are entering a new era powered by compliant AI, with market leaders leveraging business orchestration and automation technologies (BOAT) to unify data securely while driving measurable gains in productivity and service. According to Forrester, organizations are seeing up to 30% reductions in call volumes and \$2.5 million in annual savings per 100 service reps.

Leading institutions are already proving what's possible: Banco Santander cut mortgage delivery times to seven days, Rabobank reduced fraud losses from millions to thousands while transforming analyst onboarding with AI-driven speech analytics, and Zurich Santander modernized claims to deliver faster, more accurate outcomes. Join us to learn how you can achieve similar results.

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