

# AGENDA



**Financial services of the future: Boost trust, productivity, and revenue with compliant AI**

## Executive Dinner

### SPEAKERS



**Steve Morgan**  
Senior Banking  
Industry Market Lead  
Pegasystems

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### FINANCIAL SERVICES OF THE FUTURE: BOOST TRUST, PRODUCTIVITY, AND REVENUE WITH COMPLIANT AI



**April 23, 2026**

6:00 PM-9:30 PM

Central European Time

You're invited to an evening of exclusive networking for financial services leaders. Alongside fellow guests and expert speakers, you'll dive into the wealth of possibilities for AI and automation to transform your organization's reputation from the inside out. We'll explore strategies for building best-in-class agility, compliance, and experiences alongside seamless operations. Can we book you a seat?

Banks and insurers stand on the precipice of a revolution led by compliant AI. Market leaders are already harnessing cutting-edge business orchestration and automation technologies (BOAT) to unify data safely and compliantly, all while improving productivity and experience thanks to advanced AI. According to Forrester, this translates into massive customer service gains, including 30% reductions in call volumes and \$2.5 million in savings per 100 customer service reps annually. Using this approach, leading financial institutions have achieved remarkable results: Banco Santander reduced time to deliver mortgages to just seven days, while Rabobank dropped fraud losses from millions to thousands, and armed their investment arm with speech analysing AI that's

revolutionised the way they onboard and train analysts, while Zurich Santander transformed their claims operations to deliver faster, more accurate outcomes. At this unique event, you'll learn how you can do the same.

TOGETHER WITH

