C VISION INTERNATIONAL

AGENDA

Redefining the Banking Operating Model with Cognizant and AWS

Executive Dinner

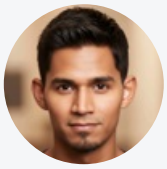
SPEAKERS



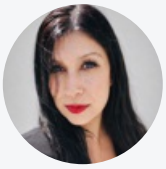
Eric Rui
VP, Enterprise Data Architecture
GMF



Ibrahim Jackson
Founder & CEO
Ubiquitous Preferred Services



Malatesh Medleri
Director, Software Engineering
The Hartford



Amita Gill
Managing Partner - Markets Leader AI Transformation, North America, BFSI Clients, IOA
Cognizant



Rajesh Muthukrishnan
Digital Business Operations (BPO/BPS) Leader - N.A. Banking, Payments and Lending BPS
Cognizant



Jianjiang Yang
Global Head of Risk Management
OKX

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REDEFINING THE BANKING OPERATING MODEL WITH COGNIZANT AND AWS

November 09, 2026
6:00 PM-9:30 PM
Eastern Time

Banking leaders are moving beyond AI pilots to redesign core journeys around autonomous execution. Across retail and commercial banking operations, customer identity, lending, wealth, payments, and FCR operations, agentic transformation connects fragmented workflows to drive straight-through processing.

Moving beyond simple copilots requires an AI-led, human-governed approach where domain agents handle document intelligence, communications, and risk. Confidence-based routing lets routine work run autonomously while sending complex decisions to human experts.

This joint AWS and Cognizant executive roundtable covers:

Priority journeys: High-volume areas like core banking operations, wealth, payments, FCR, KYC, lending, and dispute resolution operations.

Operating model: Process redesign and enabling AI through the operations harness from Cognizant. Redesigning workflows for straight-through processing with human oversight.

AWS foundation: Connecting agents to core systems via secure data, model access, and orchestration.

Value and governance: Enhance customer experience (quicker turn around, efficiency, freeing up capacity across the organization, Tracking STP rates, cycle times, and cost savings with audit trails.

Path to scale: Starting with 1-2 focused journeys and expanding coverage as trust grows.

Attendees will leave with a practical framework to prioritize use cases, launch under supervision, and expand autonomy with confidence.

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