NeuBird AI

NeuBird AI SRE

Elevator Pitch

NeuBird functions as a 24/7 AI SRE assistant, designed to augment SREs, DevOps and engineering with real-time analysis, pattern detection, and context-aware recommendations during incidents or performance degradations.

Reduce Operational Noise

Collapses 100's of raw alerts into 1 actionable incident with probable root cause and cross-service impact.

Detect Root Cause Faster

Unifies observability data, change events, and operational knowledge into a single agentic system.
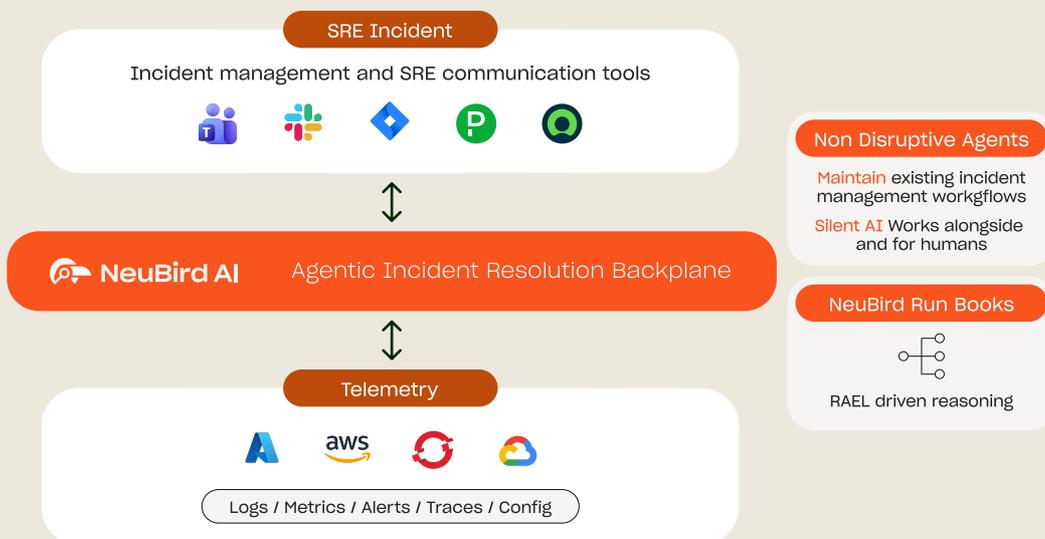
Automate Common Fixes

Optionally automate remediation by combining root-cause detection, runbook intelligence, and safe execution controls.

How it works

NeuBird is an Agentic AI service that runs as an AWS SaaS or within your AWS VPC. Using Agentic AI it connects to your existing IT systems to analyze incidents by retrieving past investigative patterns from your private vector database and generating a tailored investigation plan using LLM reasoning—without ever sending telemetry to the model.

SRE Incident

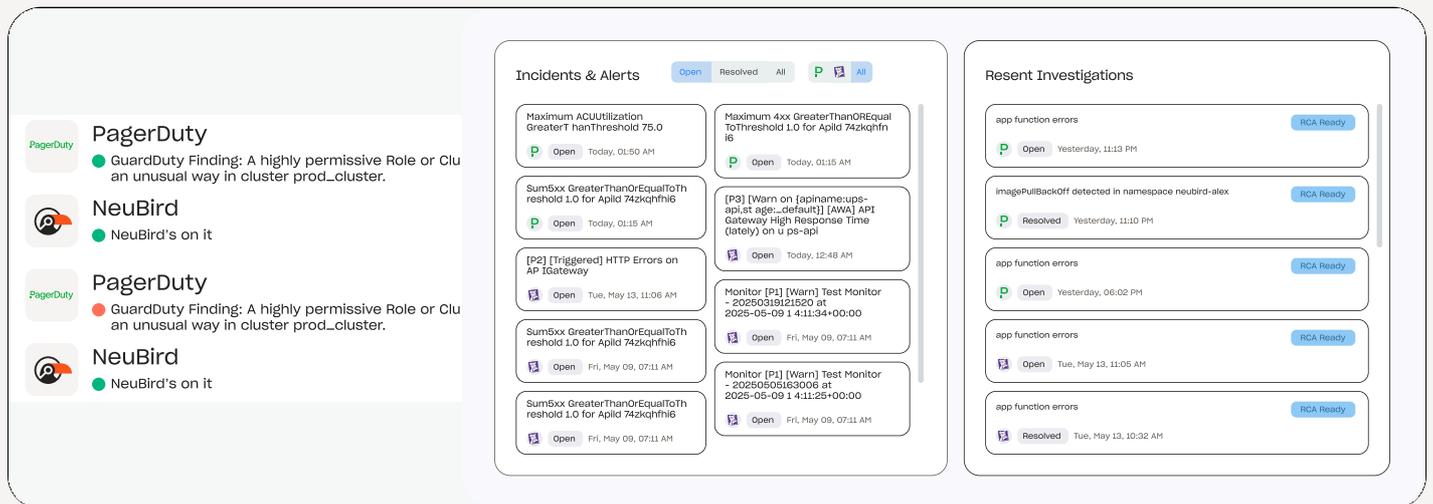Incident management and SRE communication tools

NeuBird AI — Agentic Incident Resolution Backplane

Telemetry

Logs / Metrics / Alerts / Traces / Config

Non Disruptive Agents

Maintain existing incident management workgflows

Silent AI Works alongside and for humans

NeuBird Run Books

RAEL driven reasoning

AWS first, but not AWS only

NeuBird supports dozens of integrations and growing; including all that matter.

aws | A | Google Cloud | splunk> | Prometheus | DATADOG | mongoDB. | PagerDuty

The "aha" moment

No more alert storms, 3 AM bridge calls, or looking in a half dozen places to find what broke. NeuBird's Agentic-AI approach continuously queries telemetry from your entire stack, from CloudWatch to EKS, S3, RDS, and more.

What took hours takes minutes with NeuBird.

Get started now

Start your free trial and be up and running in about an hour. Hawkeye is available as SaaS with secure connections to your on-prem or cloud IT stack, or can be deployed in your VPC.

01 Go to the AWS Marketplace to start your trial
02 Create a NeuBird.ai account
03 Connect AWS accounts
04 Enable telemetry queries/connections (e.g CloudWatch)
05 Connect collaberation tools (e.g. Slack, PagerDuty)
06 Integrate CI/CD sources
07 Configure automation permissions
08 Define alert routing and notification preferences

> " *The time it takes to root cause and solve an issue is about the most important concern for anyone leading IT operations. GenAI technologies like Hawkeye are an absolute necessity as we prepare ourselves for the next decade."*
>
> —Justin Fitzhugh
> VP of Engineering Snowflake
>
> snowflake