

# AI Incident Resolution Built on AWS

“When you’re five seconds late, you’re three hours late”

**Why financial services teams can’t afford traditional incident response.**

*Financial services infrastructure doesn’t fail gracefully. It fails publicly, expensively, and under regulatory scrutiny.*

Trading systems and digital banking services operate under deadlines measure in seconds, not hours. Yet most site reliability engineers still depend on tens of thousands of alerts and metrics to sift through along with war rooms full of the wrong engineers.

NeuBird AI - Find root cause in minutes, not hours.



## Alert Chaos to Signal Clarity

With real-time root cause and corrective recommendations - before your IT team even logs in



## No War Rooms, One Answer

Your AI SRE is on-call 24x7. ITOps efficiency and give engineers time back for design and innovation



## The Most Secure AI SRE

The only AI SRE Agent that is SOC 2 compliant. Raw data never leaves your VPC, and requires read-only access

## Proven in Banking. Repeatable Everywhere.

NeuBird analyzes complex application issues through every layer of your stack, on-prem or in the cloud, identifying the root cause in minutes, and dramatically reducing resolution time.

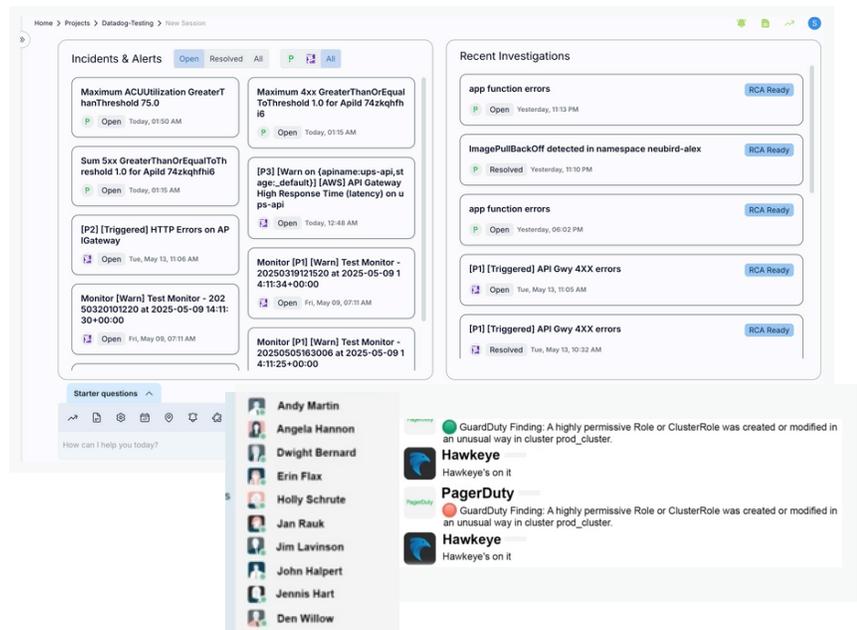
Banking customer using NeuBird AI found:

“Reduced investigation time by 62%”

“Automated correlation of backup job failures with infrastructure events, performance metrics, and historical patterns”

“Proactively identified compliance and SLA risks”

“Eliminated manual log correlation across systems”



## NeuBird Doesn't Replace Engineers, it Removes the Work Humans Can't Scale.

NeuBird picks up alerts right away, delivers RCA in real time, and provides actionable resolution improving SLAs so engineers can spend less time firefighting, and more time on design and innovation.

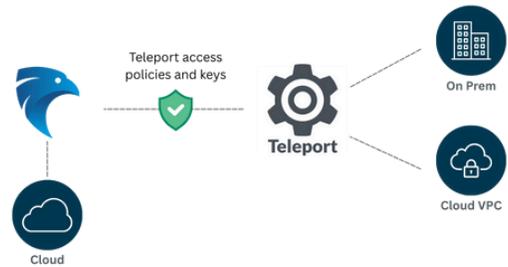
**Reduce firefighting time:** Picks up issues and diagnoses them in real time, giving engineers time back

**24X7 incident support:** Always on call, making site reliability engineering lives better

## Security-Built. Enterprise-Ready. Regulator-Proof.

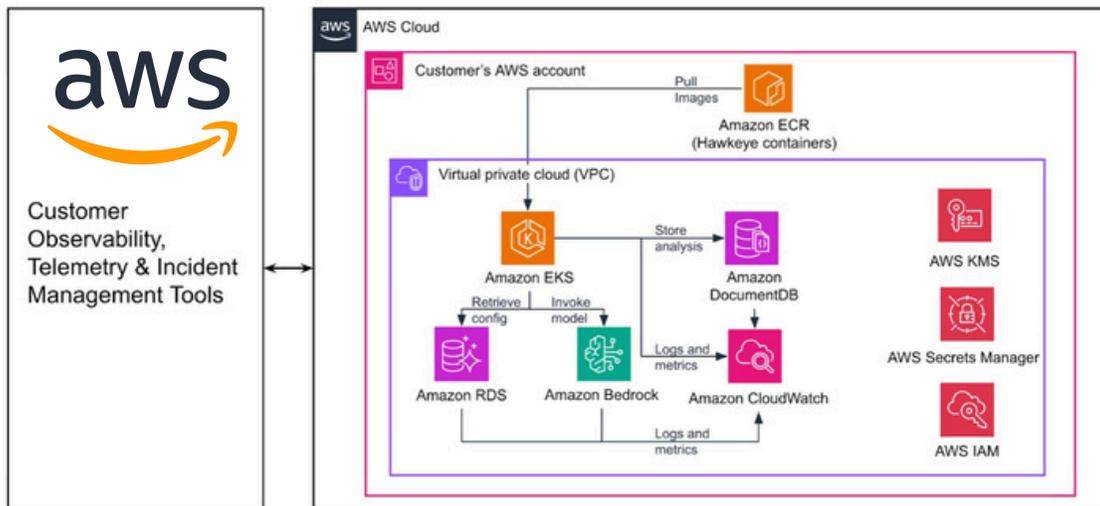
Financial institutions don't get to "try AI." They must run it inside their controls, their VPC, and their compliance boundaries.

- Runs inside or adjacent to your AWS account with minimal egress
- Full audit log trail of every AI generated action, decision, and prompt
- Integrates with IAM/SSO for strict role-based access control
- SOC 2 compliant, SSO/SAML enabled, with optional VPC deployment



## Built on Amazon Bedrock. Secure, Compliant, and Enterprise-Grade AI

NeuBird is powered by *Amazon Bedrock*, AWS's fully managed foundation-model service, enabling NeuBird to deliver secure, scalable, and explainable AI reasoning inside your cloud environment. Rather than treating AI as a bolt-on, NeuBird's core investigative engine is architected to leverage Bedrock's models for real-time incident analysis, correlation, and root cause diagnosis.



“Leveraging AWS CloudWatch as a telemetry source, NeuBird acts as a “Virtual Operations Engineer” that reads telemetry data real-time and provides root cause analysis of any failure within minutes.”

CTO

National Tier-1 APRA Regulated Bank Serving 18M+ Customers