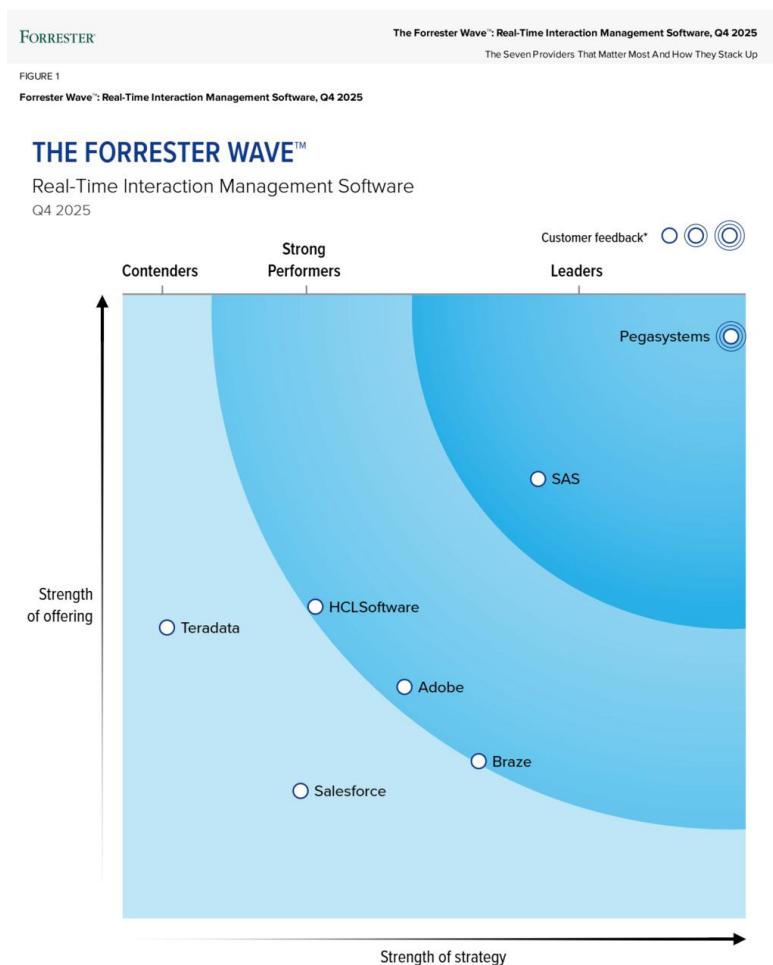


Forrester ranks Pegasystems as a leader in the 2025 Forrester Wave™ RTIMS Report



Helping clients deliver customer-centric, unified and empathetic experiences across channels is our mission. Which is why we're thrilled to be recognized as a leader in The Forrester Wave™: Real-Time Interaction Management Software, Q4 2025.

Read the report to learn more about how Pegasystems Customer Decision Hub earned the highest possible scores in 25 of 28 criteria, including real-time decisioning, predictive AI, and generative AI. [Get the Forrester report](#)



© Forrester Research, Inc. Unauthorized reproduction, citation, or distribution prohibited.

Forrester does not endorse any company, product, brand, or service included in its research publications and does not advise any person to select the products or services of any company or brand based on the ratings included in such publications. Opinions reflect judgment at the time and are subject to change. For more information, read about Forrester's objectivity [here](#).

