



New Collaborative Portal Saves Over \$1 Million Dollars Annually





OutSystems is a fantastic business partner and the only platform we trust to rapidly develop and iterate code.

David Peppard
CTO

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About US Acute Care Solutions

USACS is the US leader in physician-owned emergency medicine, hospitalist and observation services.

USACS provides high quality emergency and hospitalist care to more than 6 million patients annually at more than 200 locations in 22 states, and is aligned with leading hospital systems across the country.



ABOUT



6 Million Patients



Founded on 2015



200 Locations

Context and Opportunity



Business Growth

USACS expanding needs required a more powerful Collaborative Portal for a fast-paced digital world



Outdated Portal

My Pulse Portal built on Vignette, and later OpenText, consolidated a variety of touch points throughout the company. By 2016 it was no longer able to meet expanding needs.



More Collaboration

The company wanted something more powerful, that would facilitate greater collaboration and that they could adapt and change quickly as new needs arose.



Faster Response

USACS wanted a way to iterate and deploy faster to work with their systems of record. Legacy portal and the technologies used to build it wouldn't cut it in the fast-paced digital world



Evaluation and Adoption



Option Low Code

The Company needed to find a new way to build its next generation portal. CTO looked at low code platforms, explored a lot of options.



More Speed

Outsystems was a one-stop shop. By using it USACS team quickly turn out code and iterate. It offered an unrivalled breadth of applications in a all-in-one solution



More Safety

Provides the governance, compliance and controls to be confident USACS was developing secure and compliant code bases that could easily withstand SOC, HIPAA and HITRUST audits.



Build New Portal

The USACS team built a new portal - named The Central Line - in five months. It has rolled out The Central Line to larger groups of users and is receiving frequent requests for new features.



Solution Built with OutSystems

A new, collaborative portal to help physicians complete much of their work outside of the emergency room.



Digital Operations



Web



Computer



Employees



SOLUTION BUILT WITH OUTSYSTEMS



Employees
(B2E)

Collaborative Portal for Physicians

Systems of Records

Outcomes and Results



Cost Savings

The new portal is helping to save the company over a million dollars per year as the organization rapidly expands through organic growth and acquisition.



Happy Users

USACS has gotten great feedback from the doctors who use the new portal. The company has rolled out the portal to a larger group of users and is receiving frequent requests for new features.



Greater Efficiency

The portal is also replacing a variety of legacy apps in older systems. The IT team is able to do more with the same amount of people



Digital Transformation

USACS is driving business through fast, secure application development. It rapidly develops applications across the enterprise, it ensures the applications are secure and will pass industry-specific audits.





US Acute Care
Solutions

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- USACS wanted a way to iterate and deploy faster to work with their systems of record. Legacy portal and the technologies used to build it wouldn't cut it in the fast-paced digital world.
- A new, collaborative portal to help physicians complete much of their work outside of the emergency room.
- The new portal is helping to save the company over a million dollars per year as the organization rapidly expands through organic growth and acquisition.



\$1 Million Annual
Savings



New Portal in Five
Months



More
Collaboration



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More Resources

More Resources

VIDEO CUSTOMER PRESENTATION: <https://www.outsystems.com/nextstep/americas/2016/lightning-round-application-showcase/>

VIDEO CASE STUDY / TESTIMONIAL: <https://www.outsystems.com/videos/fast-secure-application-development/>

WEBINAR: —

INNOVATION AWARD: <https://www.outsystems.com/innovation-awards/?tab=1>

ROI REPORT: —

BLOG POST: <https://www.outsystems.com/blog/custom-physician-portal-low-code.html>

PRESS RELEASE: <https://www.outsystems.com/company/news/2016/usacs-central-line/>